Circular No.: NSDL/POLICY/2022/002   January 04, 2022

Subject - Implementation of CAPTCHA on NSDL e-Services facility

All Participants are hereby informed that NSDL has implemented CAPTCHA (*Completely Automated Public Turing test to tell Computers and Humans Apart*) on NSDL e-Services facility for enhanced security feature during Client/User authentication. As all Participants are aware that CAPTCHA test is randomly generated sequence comprising of letters and/or numbers that shall appear as a distorted image. User shall enter the displayed characters in the provided text box as User Authentication before login into the e-Services facility. CAPTCHA has been implemented in all the modules of e-Service facility.

Participants are requested to contact the following officials for information / clarification on operational modalities and related clarification:

Name of the official	Telephone Number	Email address
Ms. Richi Savla	(022) 2499 4544 / 8080506500	richis@nsdl.co.in
Mr. Narayan Venkat	(022) 2499 4479 / 9819219486	narayanv@nsdl.co.in

For and on behalf of
National Securities Depository Limited

Gayak Jalan
Manager

FORTHCOMING COMPLIANCE			
Particulars	**Deadline**	**Manner of sending**	**Reference**
Investor Grievance Report (Monthly)	By 10th of the following month.	Through e-PASS	Circular No. NSDL/POLICY/2015/0096 dated October 29, 2015
Networth Certificate and Audited Financial Statements for the FY 2020-21	January 15th, 2022	By hard copy to Inspection Department	1. Circular No. NSDL/PI/98/414 dated September 1, 1998 2. Circular No. NSDL/POLICY/2021/0104 dated October 08,2021
Compliance Certificate (July - December)	January 31, 2022	Through e-PASS	Circular No. NSDL/POLICY/2020/0152 dated November 19, 2020.
Artificial Intelligence /Machine Learning Reporting Form (if offering or using such technologies as defined) - (Quarterly)	By 15th of the following month.	Through e-PASS	1. Circular No. NSDL/POLICY/2019/0016 dated March 27, 2019 2. Circular No. NSDL/POLICY/2021/0102 dated October 04, 2021
Cyber Security & Cyber Resilience framework of Depository Participants - (Quarterly)	By 15th of the following month	Through e-PASS	1. Circular No. NSDL/POLICY/2019/0076 dated November 13, 2019. 2. Circular no. NSDL/POLICY/2020/0069 dated May 15, 2020.
Reporting of status of the alerts generated by Participants- (Quarterly)	By 15th of the following month	Through e-PASS	NSDL/POLICY/2021/0072 dated July 15, 2021 NSDL/POLICY/2022/001 dated January 03, 2022